

# Facts & figures 2017

Net profit  
in millions of euros

606

Profit from continuing  
operations  
in millions of euros

588



Lease and loan  
portfolio\*

+8%

\*excluding Athlon, FS, and FX impacts



New business  
Volume\*

+14%

\*excluding Athlon, FS, and FX impacts



DLL's  
Global presence

>30  
countries



Net Promoter Score  
(NPS recommendations)

+38

2017 CO<sub>2</sub> reduction  
(per FTE) compared to 2013



-32%

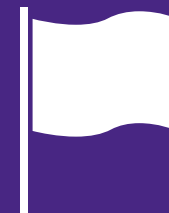
Employees



4,636

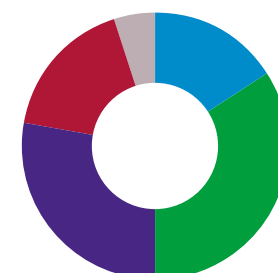
♂ 55% ♀ 45%

Nationalities



>40

Age diversity  
in %



<30	16%
31-40	34%
41-50	28%
51-60	17%
61>	5%

## Key figures

In millions of euros	2017	2016
<b>Financial position and solvency at 31 December</b>		
Total assets/liabilities	34,543	39,313
Total equity	3,642	4,378
Total non-controlling interest	470	517
Common Equity Tier 1 Capital (CET1)	2,436	2,945
Risk weighted assets	18,041	20,142
CET1 ratio	13.50%	14.62%
<b>Profit and loss account</b>		
Total net income continued operations	1,383	1,329
Total operating expenses continued operations	(761)	(728)
Credit losses continued operations	(105)	(97)
Income tax continued operations	71	(136)
Net result continued operations	588	368
Net result discontinued operations	18	407
Total net result	606	775
<b>Portfolio</b>		
Portfolio continued operations	30,200	30,491
Portfolio discontinued operations	644	4,424
Total portfolio	30,844	34,915
<b>Employee data</b>		
Number of employees (FTEs) average	4,577	5,847
Number of employees (FTEs) end of year	4,636	4,674

## Volunteering

33%

Unique member  
participation rate  
(= 1,531 unique members)

11,990 hours  
Time investment

182 projects  
(= 370 activities)